



# Meet Our Training Staff

## CHRIS ALBORNOZ

Learning Manager

Chris began his hospitality career with Marriott in 2004 while pursuing his Bachelor’s degree in History and Psychology at William Paterson University of New Jersey. During his tenure with Courtyard by Marriott and Residence Inn by Marriott, Chris embraced an operations focus and mastered the skill set needed to become a property leader. In his role as Assistant General Manager, he established an impressive record for turning around property performance and confirmed his decision to pursue a career in hospitality.

In 2008, Chris acquired his first position in the training world as an Opera Property Management System trainer working alongside Hyatt Hotels. While enjoying extensive field exposure, Chris moved on to join the Openings and Re-openings team at Marriott International as an Operations Training Manager in 2010. In his new role, Chris was able to utilize his bi-lingual abilities to deliver training in Spanish during the openings and re-openings process as well as become involved with the Latin American Region.

Chris joined Wyndham Hotel Group in 2012 to work initially with Wyndham Hotels and Resorts and TRYP by Wyndham brands in the US and Latin America. His primary role is to facilitate brand culture and loyalty training for opening and converting hotels and to assist with development of content for SoHO training initiatives.

### AREAS OF EXPERTISE

- 8 years of Industry Experience
- Rooms Operations
- Customer Service
- Associate Training and Development
- Property Management Systems

### ACCLAIM

*“Rock Star that you are, you’re amazing! I love how easy it is for you to be energetic and build a relationship with every person from associates to managers. You easily transposed that energy of yours into my staff and brought new life to my hotel. Thank you for leading our team through a successful reopening.”*

- General Manager, Charlotte, NC

### FUN FACT ABOUT ME

I would like to consider myself a “Foodie” just because I enjoy eating all different types of foods, but not cooking them. As for my favorite type of food or dessert I would have to say cupcakes really make my day, just in case anyone reading this does enjoy cooking and wants to bring some with them.

### Contact Information

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