Meet Our Training Staff



DIANA BELTRAN Manager, Learning & Delivery

Diana manages hotel trainings in Latin America and North America. She graduated from Florida International University with a bachelor's degree in Travel and Tourism, and a minor in Hotel and Lodging. Diana graduated with her Masters in Science in May 2014 from Columbia University's in Sustainability Management. A native from Colombia she is fluent in Spanish.

Previously, Diana worked at Wyndham Worldwide as a Sustainability and Innovation Manager where she managed the development and implementation of sustainability based programs for WHG. Prior, she had worked in several positions at Grand Hyatt New York, including Sales Corporate Management Trainee, Sustainability Manager and Social Responsibility Manager. Diana started her career at Sofitel Miami in Rooms where she became lead trainer for the front office, an intern for sales & catering and leader of the property's first green team..

AREAS OF EXPERTISE:

- 12 years of industry experience
- Sustainability management
- Human Resources
- Front Desk
- Housekeeping

ACCLAIM:

"I met Diana at the Wyndham General Conference, we struck up a conversation about the Wyndham Green program and how I had made the Green Initiative my properties goal for the upcoming year. Her enthusiasm for the topic was infectious only outdone by her knowledge of how many unique and sometimes simple ways to achieve "Green" successes. I have really enjoyed our conversations since, explaining how the program has been so well received by guests and staff alike. I feel very fortunate to have worked with Diana and appreciate the time and energy she put into our property. They have made an impact both personally and environmentally. Thank you."

- General Manager - Hawthorn Suites by Wyndham

FUN FACT ABOUT ME:

I love dancing salsa, especially Cuban casino style..

CONTACT INFORMATION:

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