Meet Our Training Staff



RON ZOLMAN, CHA, CHE, CRME

Manager, Learning and Delivery

Ron started his career as a front desk agent at a Super 8 Motel in Spokane, WA. Within four years he worked his way up to become the assistant manager and then finally the general manager of the hotel.

His experience and knowledge in hotel operations led to a key position in operations within the management company which managed five hotels in the area.

Soon after, Ron joined Wyndham Hotel Group to provide property management systems installation and training to properties. As a key member of the training team, he provided operations training to opening properties for several brands.

Ron currently delivers orientation and regional trainings for several of the brands within Wyndham Hotel Group.

AREAS OF EXPERTISE:

- 19 years of industry experience
- Front Desk Sales
- Leadership
- Employee Training & Development
- Revenue Management

ACCLAIM:

"I learned a lot of useful practices that I was able to come back and put into practice. I saw a direct impact on my average daily rate."

- Owner and General Manager, Super 8

FUN FACT ABOUT ME:

In my free time, I enjoy swing, latin and ballroom dancing.

CONTACT INFORMATION:

School of Hospitality Operations Wyndham Hotels & Resorts 22 Sylvan Way Parsippany, NJ 07054 Toll-free: 1-855-849-3487
E-mail: soho.training@wyndham.com
Website: MyPortal > Learn with SoHO >
About SoHO



