

2018 INTERNATIONAL HOUSEKEEPERS WEEK

SEPTEMBER 9-15, 2018

In recognition of International Housekeepers Week, the School of Hospitality Operations (SoHO) is featuring the following Housekeeping Training Aids.

Learning Pathway

The **Housekeeping Learning Pathway** is a checklist of Online Courses and Videos, WOWs and Quick Tutorials pertaining to Housekeeping skills.

How to access: [MyPortal > Learn with SoHO > Training Resources > Learning Pathways](#)

Courses and Videos

The following **Courses and Videos** in the SoHO Learning Zone cover Housekeeping topics and skills:

- 10 Minute Trainer: Housekeeping*
- Skills Training: Guestroom Attendant
- Housekeeping Cleaning Strategies*
- Housekeeping Safety & Security*
- VIDEO: Housekeeping: Laundry Operations*
- VIDEO: Housekeeping: The Deep Cleaning Process*
- VIDEO: Preventive Guestroom Maintenance

How to access: [MyPortal > Learn with SoHO > SoHO Learning Zone > Online Courses and Videos > Property Operations](#)

Webinar

Learn the tips and techniques needed to address common guestroom maintenance issues head-on. Our comprehensive maintenance webinar will help keep your guestrooms looking well maintained and guest reviews positive! A **Webinars On Wednesdays Playback** is available for you and your staff to access anytime with information on this topic.

How to access: [MyPortal > Learn with SoHO > SoHO Learning Zone > Webinars on Wednesdays](#)

Job Descriptions

Looking to fill housekeeping or other positions within your hotel? These suggested **Job Descriptions** are downloadable and editable.

Descriptions include:

- Housekeeping Assistant Manager
- Housekeeping Public Space Cleaner
- Laundry Attendant
- Room Attendant

How to access: [MyPortal > Learn with SoHO > Training Resources > Job Descriptions](#)

Checklists

Looking for **Housekeeping Checklists** that your staff can use? The following recommended checklists are downloadable:

- Deep Cleaning Task Checklist
- Details for Cleaning a Guest Room
- WynGreen Checklist for Cleaning a Guest Room*

How to access: [MyPortal > Learn with SoHO > Training Resources > Checklists](#)

* Offered in English and Spanish.

Are you looking to train your entire housekeeping staff all at once and don't want to send them off site for training?

CONTACT INFORMATION:

Look no further than SoHO's On-Site Training. For more information, [click here](#)

Having trouble accessing these tools and resources?
Call the OSD at (888) 575-4822. We are here to help!